Refer to the 'Notes' section of this page (below - use scroll bar) for important information about this presentation. (Click "View" and then "Notes Page" if you are not in 'Notes' view.)

VERY IMPORTANT for Internet Explorer users: If you used an Internet Explorer browser to download this presentation and you cannot see the 'Notes' view (text below this slide when you page down) you must return to the ISR website and follow these instructions in order to read the narrative portion of this presentation:

1. RIGHT- click "ISR Executive Overview." **2.** Click "Save Target As…" (or may be "Save Link As…" or just "Save As…"). **3.** Select a location for the file and click "Save." **4.** Locate and open the file using Microsoft PowerPoint or Windows Explorer to run the presentation. If the file does not open in 'Notes' view, click "View" and then "Notes Page."

Introduction

Assistant Chief of Staff for Installation Management

Introduction

Army Times
13 February 2001
www.armytimes.com

SPECIAL REPORT
WHY YOUR POST IS FALLING APART
1-8

Can the military keep its walls from crumbling down?

FALLING APART?

Shortfall, complex fixes slow maintenance progress

“For many years the Army has leveraged its warfighting readiness on the backs of its soldiers and their families. For years it has mortgaged it's modernization programs and deferred revitalization in order to pay for training to defend and maintain our way of life.”

CSA address to the Senate Armed Services Committee SEP 2000

Introduction

Installation Management VISION

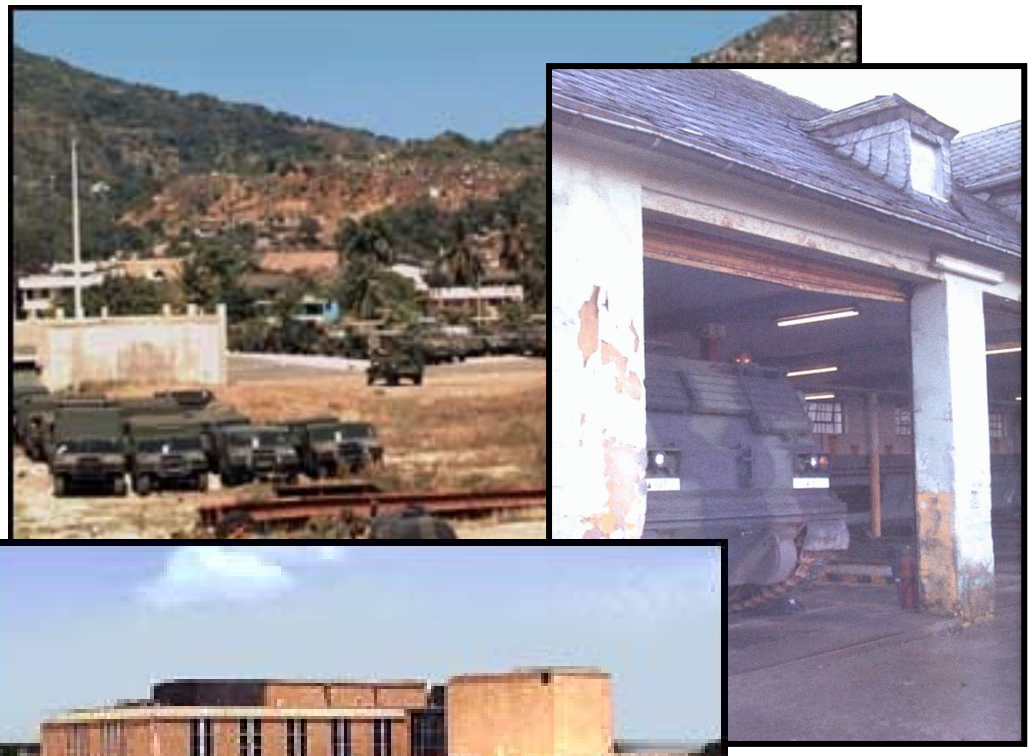
Enduring installations that provide quality, effective, efficient and consistent support to the warfighter.

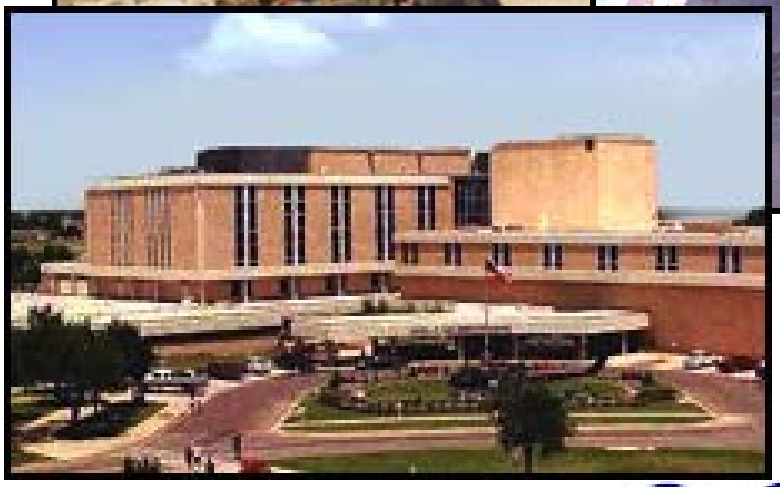
Introduction

But what is the human cost of readiness?

The Tank Commander

The Driver





The Gunner

The Loader

Competition for Resources

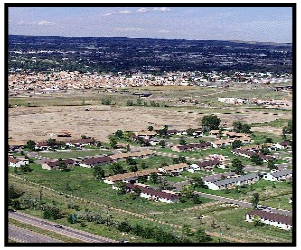
- **Installation and Garrison commanders are in a unique position to apply resources where they will make a difference.**
- **Resources that *are* available generate fierce competition in terms of their allocation.**
- **ISR helps to build the best case for securing resources.**

Installation Management is a Complex Business

Terminology
Maintenance, Repair, New Construction, Revitalization, BASOPS, BOS, EQR, "Must Fund," Compliance, Foundation, Service...

ISR Data Levels the Field

Major Commands



Concept:

Connect Resources to Outcomes Measured Against Standards

Categorize $ Requirements:

- Sustainment of Outcomes
- Improvement of Outcomes

Approach:

Set Standards - ISR

Establish $ Requirement - AIM-HI & IS

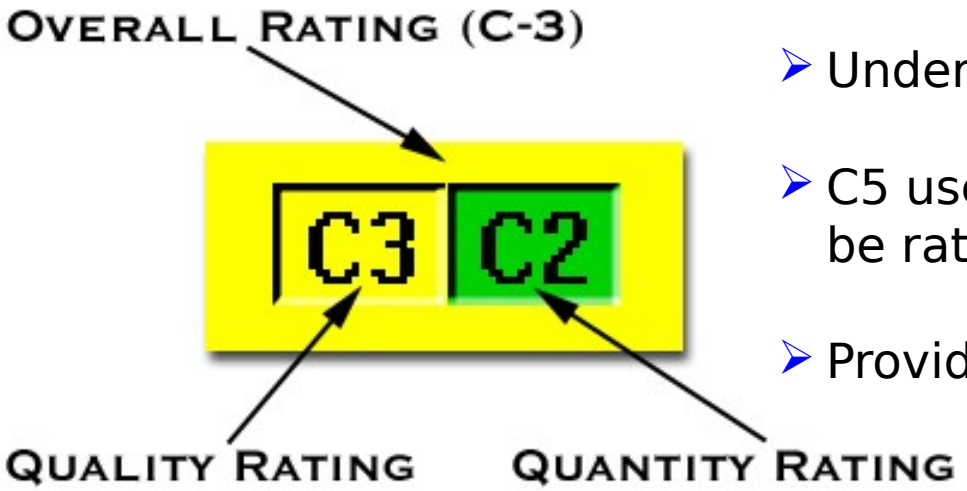
Fund $ Requirement - POM

Measure Outcome - ISR

- **Communicates Installation Conditions**
- **Provides Macro-Level Costs**
- **Based on Continually Refined Army-wide Standards**

INSTALLATION CONDITIONS

	Quality	Quantity
Infrastructure	Facility condition versus standard	Amount on hand vs required
Environment	How well programs are being managed	Measurable program management indicators vs standard
Services	How well service is being performed	How efficiently service is provided (Note: Not available as of FY 00)



- Based on USR model (C1 through C4)
- Understood throughout the Army
- C5 used when Installation is not to be rated, e.g. BRAC
- Provides ‘At-a-glance’ status

Services

- Army-wide standards to assess the physical condition of facilities.
- Identify substandard or unavailable facilities, which may impact on installation mission.
- Identify facility sustainment, renovation, and new construction requirements and estimate costs consistently.
- Focus the Army's future facility investment strategy.

ISR INFRASTRUCTURE

Condition Rating by: **Army-Wide – ISR Infrastructure**
- Quality/Quantity/Overall -

	Mission	Mobility	Housing	Community	Installation Support
Area Ratings					
Area Improvement Cost ($M)	12,632 (quality) 15,476 (quantity)	4,042 (quality) 4,188 (quantity)	12,074 (quality) 30,912 (quantity)	2,364 (quality) 4,646 (quantity)	5,210 (quality) 333 (quantity)
Category Ratings					
	Trng Ranges	Road & Trail	Family Housing	Post Exchange	Heat/AC
	Maintenance Fac	Railroad	Enlisted UPH	Commissary	Electric/Gas
	Production Fac	Airfield Fac	Othr UPH	Hospital & Med	Water
	Trng / Instr Fac	Airfield Pavements	Dining	Child Dev	Sewer
	R & D	Ports		Dep Schools	
	Supply & Storage Fac	Strategic Mobility		Community Support	
	Admin				
	Info Mgmt				

C1 Qty- Meets 95% of requirement or greater
Qual- Percent of Quality Points >= 90% of Total Available

C2 Qual- Percent of Quality Points >= 75% of Total Available
Qty- Meets 80 to 95% of requirement

C-rating change from FY99 to FY00

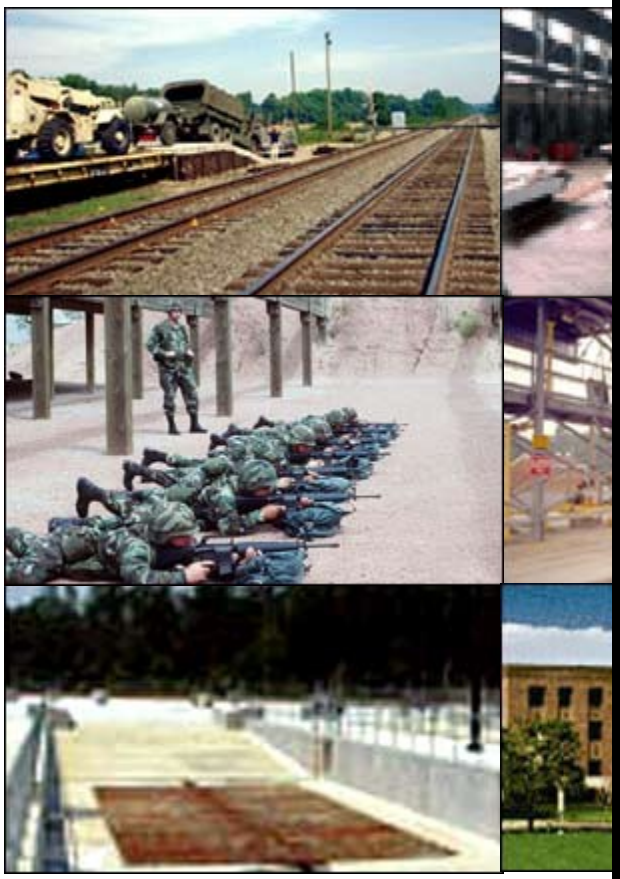
C3 Qty- Meets 60 to 80% of requirement
Qual- Percent of Quality Points >= 60% of Total Available

C4 Qty- below 60% or requirement
Qual- Percent of Quality Points < 60% of Total Available

No rating

Cdr's Overwrite
Overall
Qual | Qty

Quality Points: Green = 3 | Amber = 2 | red = 1



USES OF ISR INFRASTRUCTURE DATA

- Enhances the view of Real Property Issues
- Informs leadership on installation status prior to visits
- Communicates the unhealthy conditions of Army facilities
- Projects the decline of facility conditions due to funding levels
- Models the backlog of real property maintenance
- Justifies the requirement for backlog reduction
- Provides consistent set of metrics for communication
- Provides the rationale for the Army Facility Strategy

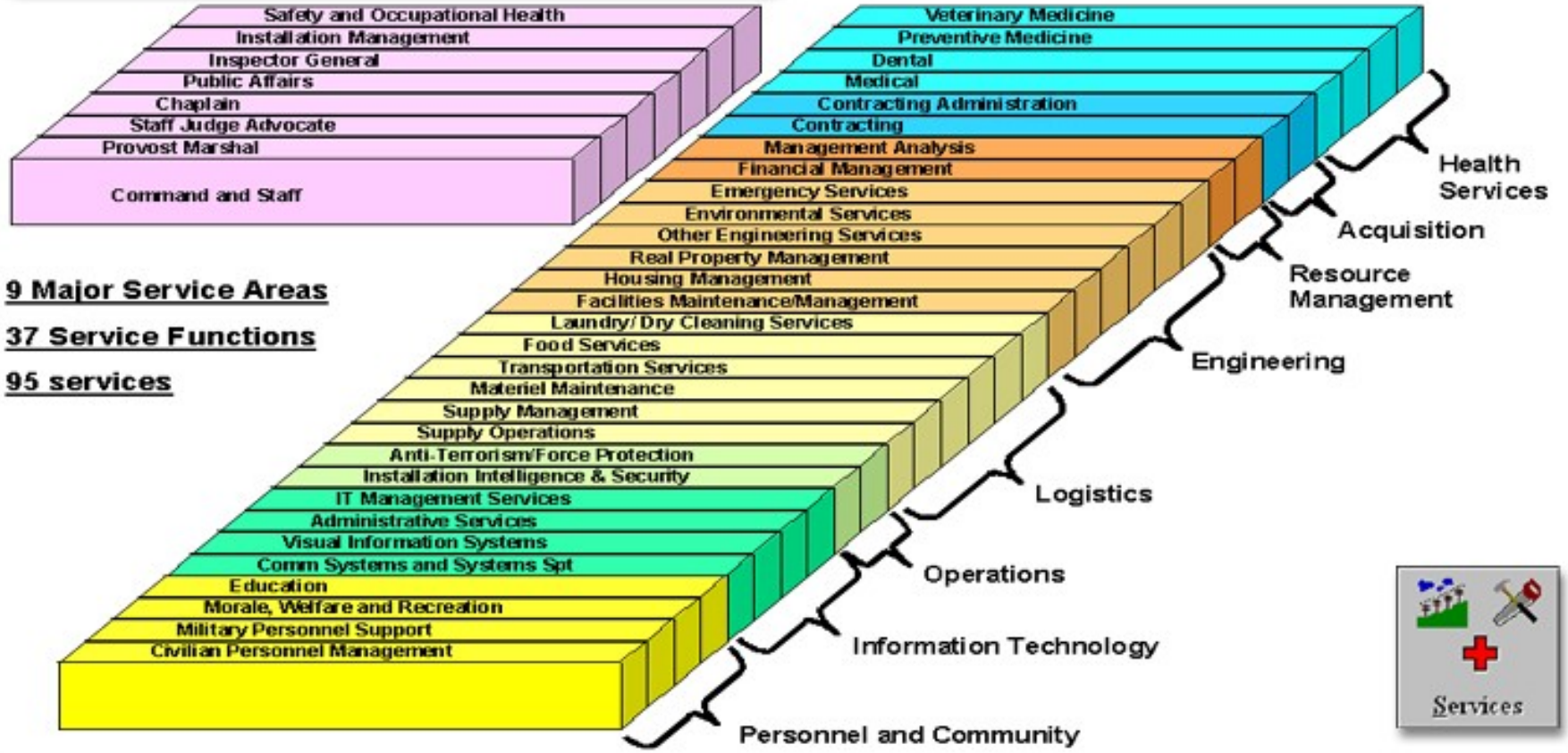
- Improve the visibility of environmental programs
- Provide senior leaders at all levels a tool for evaluating the status of environmental programs
- Assist in identifying trends and substandard components of environmental programs which may impact readiness
- Fulfill internal Army Environmental Compliance Assessment System requirements
- Identify critical funding requirements
- Input HQDA managed programs
- Determine impact to the

ISR Environment

- Support for resource and policy making processes
- Allows response to questions (Army, OSD, Congress) without additional data calls
- Identifies areas of Environmental concern (Army or MACOM-wide)
- Water System Evaluations: used in conjunction with other reporting systems (ECAS, EQR, etc.) to identify high-risk plants
- Provides input to HQDA-managed programs (i.e., utilities privatization)
- Informs leadership of status of Environmental Programs prior to site visits
- Provides summary Environmental data for pre-command courses

- Focus the Army's future installation investments in services that affect capabilities in power projection, training, home to the force, and the quality of life.
- Provide HQDA, MACOM, and Installation decision makers with an evaluation of the quantity and quality of installation support services.
- Provide information that can assist with the development of management approaches and policy decisions concerning installation support services.
- Provide information that can affect both installation strategic planning and justification of resource allocations to support installation services and programs.

WHAT INSTALLATIONS DO



ISR SERVICES

Major Service Area	PersCom	Information Technology	Operations	Logistics	Engineering	Health Services	Cmd & Staff
	C3 N/A	C3 N/A	N/A N/A	C2 N/A	C2 N/A	C2 N/A	C2 N/A
Service Functions	CivPer: C3 N/A	Communications: C4 N/A	ATFP: N/A N/A	Supply Operations: C2 N/A	Housing Management: C3 N/A	Medical: C2 N/A	Provost Marshal: C2 N/A
	MilPer: C3 N/A	Visual Information: C2 N/A		Supply Management: C1 N/A	Real Property Management: C2 N/A	Dental: C2 N/A	Chaplain: C2 N/A
	MWR: C2 N/A	Admin Srvcs: C2 N/A		Materiel Maintenance: C2 N/A	Other Engineering Services: C2 N/A	Preventive Med: C2 N/A	Public Affairs: C2 N/A
	Education: C3 N/A	IT Mgt Srvcs: C3 N/A		Transportation: C2 N/A	Emergency Service: C2 N/A	Veterinary Med: C2 N/A	Instal Mgt.: C2 N/A
				Laundry/Dry Cleaning: C1 N/A			Safety: C2 N/A

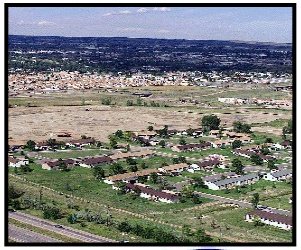
Services

ISR – Services
Army-wide Status Results

- Report "as is”
- Rate as objectively as possible
- The fair share of discretionary funds
  - the consequence of reporting "as is”
- Resource intensive but relatively short duration

- **Informs Installation leadership about the status of installation Facilities, Environmental Programs, and Services.**
- **Provides a standard data system to support the decision-making process for:**
  - **Operations**: Where are the worst facilities? What are the deficient services? Are environmental issues impacting the installation?
  - **Sustainment**: How much money should be put where? What kinds of projects are there?
  - **Modernization**: Which facilities are most in need of modernization?
  - **Revitalization**: Which facilities really need to be replaced? What services should be focused on?
  - **Restationing**: ISR is a companion to the Master Planning tools. It allows installations to consider the quality/quantity of existing facilities, services and environmental impacts in support of restationing actions.

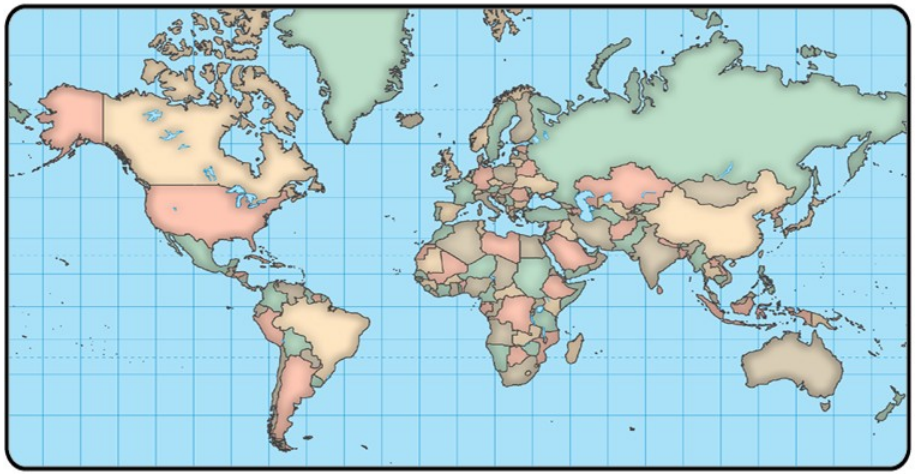
Major Commands



How Some Installations Use the Data

- Quarterly Assessment Briefings:
  - Compare installation objectives to MACOM and Army objectives
  - Determine status in obtaining a desired level of success
- Benchmark tool for installations
- Measure accomplishment of Executive Steering Committee (ESC) Strategic Goals
- Sustain and modernize installation infrastructure, systems and processes enhancing readiness and improving the quality of life
- Measure attainment of Quality Management Board (QMB) objectives

Special Considerations



- ARNG & USAR

  - Considers their special circumstances

- ARNG

  - Not all services have matching equivalents, i.e., utility bills or state funded employee programs
  - State owned and maintained facilities

- USAR – Services

- Environment & Services emphasis

- Environment & Services OCONUS

KEY POINTS OF THIS PRESENTATION

- A general understanding of the Installation Status Report
- ISR can be used to help manage Army installations
- How the ISR justifies installation funding requirements
- Army-wide benefits of using the ISR

"American soldiers have provided far more in readiness than we have paid
for. But we should not expect such selfless devotion to include the sacrifice of their family's well being."

CSA address to the Senate Armed Services Committee SFR 2000

Summary